

February 13, 2010

Suite Service

Dear Guest,

It is our pleasure to welcome you onboard the beautiful Oasis of the Seas. We are honored that you have selected Royal Caribbean International for your cruise vacation.

Ricardo and Julian are your Concierges onboard. We are available to assist you with any special requests you may have throughout your cruise vacation. The Lounge desk hours are daily from 7:00 am to 3:00 pm and 5:00 pm to 8:30 pm.

As a special VIP guest, you are offered exclusive amenities and services not available to other guests onboard the Oasis of the Seas. For your convenience, here is a brief summary of the services:

- Use of the Concierge Lounge located on Deck 11 aft.
- Spa bathrobes for use onboard and upgraded bathroom toiletries.
- A la carte breakfast served in the lounge daily from 7:00 am to 10:30 am.
- A la carte luncheon served in the lounge from 12:00 am to 3:00 pm
- Hors d'oeuvres, petit fours and complimentary bar setup served in the lounge every evening before and after dinner from 5:00 pm to 8:30 pm (Please note that the mezzanine level will close at 6:00 pm)
- Reservation for the Chef's Table.
- Daily menus displayed and pre-ordering for your dinner wine.
- Full Dining Room service privilege (available when Dining Room is open)
- Reserved private seating during breakfast and lunch at the Windjammer Café in Izumi Restaurant. (Please see your service personnel for directions).
- Private consultation with Parkside Gallery.
- Exclusive Captain's reception
- Personalized Port & Shopping referrals.
- Reservations for any of our Specialty Restaurants, Sport Activities, Explorations, Vitality Spa services, and arrangements for private parties. **Please note, space in our Specialty Restaurants are extremely limited and early booking is essential to avoid disappointment.**
- Business services such as faxes, copies, etc.
- Complimentary pressing service on the first formal night.
- Complimentary luggage valet and onboard check in service with selected airlines.
- Limited Vip's lounge chairs set-up on Deck 17 above the Solarium Bistro.
- Limited Vip's seats for the shows in Opal Theater, Studio B and Aqua Theater (Please show your gold SeaPass at the entrance 15 minutes prior to show time, **please note** that reservations for all shows are still required.)

The Concierge Lounge is a private area reserved for guests staying in the Grand Suites and above. The lounge is accessible 24-hours with the special key in your binder. Due to the availability of alcoholic beverages in the evening, only guests 18 years and older are permitted in the lounge after 5:00 pm.

The Lounge has been designated a smoke-free area.

Note: Please be informed that during the cocktail hours, short pants, tank top and sandals are not permitted in the Concierge lounge.

We would like to informed you that food & beverage are for consumption Within the Concierge lounge.

Please visit the Concierge Lounge, or contact us by dialing ext: 26182 or 0 from any ship phone. If there is any way we may be of further assistance to make your cruise vacation more enjoyable, please do not hesitate to ask. We hope you have a wonderful cruise vacation with us this week.

Sincerely,

Ricardo Mock and Julian Querico
Ext: 26182
Concierges

